

April 2024

# WHEELCHAIR TRANSPORT SERVICE

# NEWS LETTER



## THANK YOU FOR BEING THE BEST PART OF THE RIDE!



WheelchairtransportserviceWTS



wheelchairtransportservice

## March Summary

This month, Wheelchair Transport Service (WTS) saw significant advancements. Driver safety scores rose to 80.2%, up from 59.18% last year. 98.08% of Return Ready trips were completed within 60 minutes. Stretcher transports increased by 15% compared to last March. WTS was selected as one of eight top-tier transport companies nationwide for the Mobility Advisory Board Meeting. We promoted a top-performing driver to Field Supervisor for stretcher training, welcomed two new drivers excelling in the field, and implemented visual safety measures in our fleet. Additionally, all stretchers were professionally serviced, ensuring top-notch service.

## Safe Driver of the Month



Younes

**Date Started:** 1/17/24

**Hometown:** Rabat, Morocco

**What do you like most about the job?** I thank God for allowing me to help people that are in need. I love working for a company that has work I enjoy and that pays a good compensation.

**Fun Fact:** I love long rides on my motorcycle

## Safety Spotlight



**Reflective Safety Vests:** WTS is increasing driver safety in the evenings by having our second shift drivers wear new reflective safety vests.

**Visual Safety Tape:** We are starting to highlight our vehicle entrances with new visual safety tape to ensure the safety of our drivers and passengers.

**Safety Stickers:** Recently, we added "Allow 9 Feet for Clearance" and "No Texting and Driving" stickers to remind our drivers to always be alert.

**Safety Scores Icon on tablets:** New feature on tablet allows drivers to view their safety scores, why their score has gone up or down, and footage of harsh events detected.

## 5 Star Drivers ★★★★★

The following drivers received a Samsara Safety Score of 90 or above! Great job team!

- 100:** Douglas R, Hugo R, Andrew R, Edward C, Christian W, Orry M
- 99:** Moullay E, Antoinette R, Carmelo P, Moises C, Cord G, Rhonda F, Jorge M, Nasser H, Justin G, Miguel J, John S, Joshua C
- 98:** Eugene C, Byron S, Dennis M, Jade F, Andre D, Anna P, Iraic L, Pamela T, Daniel A, Autumn W
- 97:** Thomas P, Gabriel A, Tania S, Antonio M, Madelyn M, Marlon G, Martin R, David C, Tina P, Arnold B, Clive D
- 96:** Jerome M, Angel D, Daniel S, Lisa R
- 95:** Vladyslav S, Andres L, Joseph M, Gregory E, Matthew G,
- 94:** Julius C, Jean D, James S, Maurion P
- 93:** Amine L, Nicholas C, Doug T, Michael G
- 92:** Michelle W, Fletcher F
- 91:** Tynesha N
- 90:** James A



Earth Day is April 22nd!

## Going Green with WTS

Wheelchair Transport Service (WTS) advocates turning off vehicle engines when parked and not actively loading or unloading passengers to minimize pollution and conserve resources. Idling wastes fuel, emits harmful chemicals, and damages vehicles. By reducing idle times, WTS aims to cut pollution, save fuel, and maintain vehicle health for a greener environment. **The following drivers received the top efficiency scores based on their driving habits and idling in the March: Byron S, Antonio S, Gregory E, Eric S, Andre D, Marlon G Great job team!**

## Testimonials

"John graciously in the heat after 3 trips got everything into my room and I could tell was so overly tired but never ever once complained. I was emotional and he made me smile. He by far is an asset to your organization and I hope you are able to recognize for his personal and professionalism he showed in providing me the most top notch assistance." - **Debbie H**

"Hi, this is Terry from Harbour Wood. We always get great service from Wheelchair Transport. Sharon is always so nice; I can hear the smile in her voice. It's always a pleasure. When I dial your number, I hope that I get to talk to her, she is wonderful. So, great job Sharon! Keep it up!" - **Terry at Harbour Wood**

## Birthdays

- April 2: Keith Perry
- April 4: Yelisey Yemchenko
- April 5: Julius Cahoon
- April 12: Moses Atkins
- April 15: Iraic Luna Concepcion
- April 16: Clifton Williams
- April 19: Phillip Williams
- April 19: Tina Prah
- April 23: Richard Petersen
- April 25: Pedro Alfonso
- April 26: Anna Pytkowska
- April 26: Edward Croson Jr.

## Work Anniversaries

- 11 Years: Thomas Pesta
- 6 Years: James Arnold
- 5 Years: Marcel Sanchez Perez
- 3 Years: Nicholas Carbonell
- 2 Years: Jean Dade
- 1 Year: Byron Spice Jr.
- 1 Year: Andre Dodson

## ELITE Drivers



Introducing our new Elite Driver program! These exceptional drivers provide invaluable support during new driver training sessions and exemplify top-tier safety and leadership qualities, leading by example and elevating our team standards. Congratulations to our outstanding Elite Drivers!

★ **Think you have what it takes to be an Elite Driver? Reach out to Stephen for more information!**

## Meet The Team

**Martin Reyes**



**Field Supervisor**

**Date Started:** February 2023

**Hometown:** St Pete, FL

**What do you like most about the job?**Transporting stretcher patients and hearing about their life stories

**Fun Fact:** Enjoys cooking and weightlifting, and horrible at jokes

## New Drivers



Moses A



Gregory S

## Note from HR:

Are you coming up on 1 year with WTS? Start planning your future with our Employer Match 401K plan...see Tina for more details.

**Helpful IRS link - tax withholding estimator:**  
[apps.irs.gov/app/tax-withholding-estimator](https://apps.irs.gov/app/tax-withholding-estimator)